SPUSC Survey Results

- I would attend a future SPUSC conference.
- Conference facilities were suitable.
- Conference exhibitors provided useful information to help me in my work.
- Conference staff were courteous and helpful.
- The food and beverages throughout the conference were of a high standard.
- The conference social program was fun and entertaining.
- The conference presentation program was valuable to me.
What did you particularly like about the conference?

- The venue, the papers, the people, Sydney.
- The topics each of the presenters chose was relevant to the advancement of technology and few of them were very motivational.
- Meeting delegates and vendors and seeing many happy faces.
- Information on what other Universities are doing and how they deal with challenges.
- Accommodation - close. Food excellent and timely. Facilities for presentations excellent Programme of events – excellent. Variation of keynote and breakout sessions excellent. Great conference with the bar raised.
- Very well organised. Catering/facilities excellent. Good variety of speakers.
- Justin Jones presentation.
- Networking with others is always good.
- The futuristic carnival was great fun! Also the guest speaker on the Wednesday morning.
- The story of the motivational speaker.
- The presentation but Justin Jones and also Adam Jacques from Citrix was very interesting. The venue was great and the organisers were very helpful and friendly
- The open atmosphere.
- Great presenters, very relevant information.
- Calibre of key speakers from Academia and the Industry.
- The Dinner and presentations in the Leighton Hall
- Good range of subjects and some interesting speakers. Good opportunity for networking and sharing of common interests. Excellent social program - the carnival was a great idea, fun and a useful way to expose us to some new technology too. The gala dinner night was excellent, great food and the band was terrific.
- The quality of the keynote speakers. The menu and table service at the gala dinner was superb.
- Overall the conference was good. Most of the speakers were interesting and full of information.
- The Carnival night was a great idea.
- The presentations by other university staff and I liked the panel discussions.
I am particularly interested in asset management and software asset management and compliance. This was a highlight for me and covered in several areas.

Food- quantity and quality was really good- particularly liked the snacks before the Microsoft carnival. Well suited to the theme!

Justin Jones "Crossing the Ditch" - The Gala dinner tables were laid out very nice & the food lovely.

Beautiful campus.

Social events and networking opportunities
- number of breaks, didn't have to wait too long between talks
- conference bag etc was good
- involvement from sponsors etc
- social events

The relaxed, yet professional atmosphere.

Seeing that we are all facing similar challenges and having the opportunity to share ideas and experiences is invaluable. I have come away not only feeling good about where my team is at and how far we have come but I have also come away with a great deal of ideas. It's empowering!

Well organised and informative.

The networking. Hearing the issues other universities are/have experienced and how they overcome them.

Catching up with delegates from previous years. The front desk staff were very helpful. The catering was very good.

Being around peers with great interest in what they do stimulates the creative parts of my IT thinking.

Lots of likeminded attendees, great networking, great topics, well managed, good mix of vendors/sponsors, fun and entertaining.

The cab charge cards made life much easier and the food was fantastic.

I think the ipod touch loans and the online schedule/evaluation was a great touch.

The talks given by other universities.

It is my first time to attend SPUSC conference, or big event like this. As such it is beyond compare. The host environment (UNSW) is beautiful and peaceful. It has huge departmental buildings which amazed and amused me. Almost all agendas presented were innovative, informative and helpful which I really enjoyed and felt that it has boost and uplift my career as a technical officer. I found most of the solutions from the presentations to my daily operations at the workshop. The speakers were very eloquence. Most of the speakers were like pre-programmed robots. They speak
fast and precise. The synchronization of the speech and projection of items on the board was amazing.

- The broad topics covered and the opportunity to catch-up with colleagues from other institutes.
- The Client services focus of the conference.
- I liked the range of information available.

What would you have done differently for the conference?

- Provided umbrellas for the delegates.
- Can’t think of any.
- Very happy with the overall results.
- Breakout sessions potentially were too short - however a great deal was squeezed in.
- Better weather?
- Made the evening events at a different location; don't have the exhibitors in the plenary area; ensure that noise outside the plenary sessions isn't stopping people from hearing what's happening; ensured delegates could get to the venue; perhaps provide transport, the taxi system was hopeless.
- Add best presentation award.
- Nothing that I can think of.
- Ensured the mic worked properly with no feedback.
- The wireless access was really frustrating, especially with UNSW not having eduroam. One suggestion, when we have conferences we setup a separate SSID which makes it much easier for the delegates to connect, nit having to worry about multiple user ids works very well.
- More time for the Service Desk and Desktop Support discussions.
- Linked the evaluations to the main SPUSC web page
  - Provided more info on the webpage about travelling to the venue and details about the parking (e.g. there is no lift, you need coins for the parking machine)
  - It would have been better to have had the conference in the same venue as where people were staying. It was a bit of a pain to get taxis back and forth,
particularly late at night and it was not possible to nip back to your room to
dump info from vendors etc.
o  It was not clear to some that there would be food laid on for the carnival night
(very nice it was too) so some people didn't come to that and went out
instead.
o  It would have been nice to have had a campus tour to see a little bit of UNSW

➤ I would not have scheduled a lunch break keynote address.

➤ Communication was not the best between SPUSC co-ordinators and delegates.
More information regarding parking was needed. Also needed a break between
sessions. During lunch, it would have been nice to have a break and not have to
listen to any speakers. More information about how other Universities service their
clients.

➤ Minibuses to shuttle delegates from close accommodation - i.e. Coogee Hotels

➤ More focus on uni staff as presenters and a delegate shirt and group photo. Also the
taxi travel was a pain so I'd like to have seen organised bus transport from Coogee to
the venue daily.

➤ Only a very minor point but, I'd have the nominated people ready to draw out the
prizes to save time waiting for people to walk up to the stage.

➤ It would have been nice to have a little more opportunity in sessions to hear how
other unis do things rather than outside of sessions and panel discussions at the end.
Also a panel on software compliance and managements would have been good.

➤ I didn't particularly like that everything was at one venue and the venue was very
hard to get to (from Coogee Bay). The rain meant I wasn't often able to walk, and
taxis were very difficult to get. On one morning it took an hour from the point we
started trying to hail a cab, to the time we arrived at the uni. Maybe a shuttle bus
travelling between the hotels would have helped? I would have liked to see more
talks from other universities, rather than vendors, and some non IT related talks to
break things up. I didn't take much away in terms of the content presented.

➤ Perhaps one function off site for variety
  o  Time keeping of sessions to be better
  o  A little more social mingling of committee members with the delegates

➤ Better keynote speaker

➤ Had the venue for gala night elsewhere. Organised transport for delegates to and
from venue to the recommended hotels. Better content pitched at the right level.
  o  Campus tour (especially since we were there) just IT resources really.
  o  A little more detail what to expect after conference and before social events.
    That is you were providing food too.
  o  Surveys: when we could use our own iPhones brief explanation of where to
go, would probably have got you more responses.
- Buses from Coogee Hotels. Really hard to get taxi's and then for them to know where you are.
- At the start mention about slides/notes being given. I knew as I've been to a few but for the 1st timers.

Possible less keynote speakers and more break-out sessions.

I probably would have advised the staff not to take people's wine glasses until they were empty.

Nothing

I would have provided a bus every day to pick up delegates from the recommended accommodation and deliver them to the conference. Most of the out of town delegates seemed to be staying at Coogee. A bus leaving at 8.30 would have saved a lot of grief. A colleague spent 45 mins one morning trying to get a cab (in the pouring rain).

Less basic HR discussion.

Accommodation was too far from venue, no transportation options organized for delegates (ie. courtesy bus service to/from hotels), better lunches (Tuesday's lunch - only curry, no other choices), run till Friday and have a tour on the Thursday afternoon of the campus or something in the area. No group photo was taken this year & no SPUSC T-Shirt like every other year.

I would have preferred slightly more technical presentations but I think the mix was about right and well varied.

Pre-planned transport from Coogee when rain was an issue so that a delayed start was not necessary.

I enjoyed the SPUSC in NZ more. I think because the accommodation was in same place as the conference. There seemed to be more discussions and interaction with people from other unis as we were all there together and didn't have to go off to different accommodation. The activities were much more inclusive in NZ as well.

Beyond compare.

Added at least another day and provide more time “free time” to allow more networking between members of the conference. Also, set up wireless access before the conference & make that information available pre-hand.

Nothing.

Better wireless connectivity.
Do you have any other comments?

➤ Great idea about the iPods.

➤ I believe the conference was pretty well organised.

➤ Looking forward to the presentations being released so we can review them at our own workplaces and share the info.

➤ Well done.

➤ Great conference, look forward to next year.

➤ I would have preferred more papers from others working in unis not just vendors; also would be nice if Aussie hosts remembered that this is not an Australian conference; so when discussing things to do going forward include NZ!

➤ Great Conference!

➤ Well done.

➤ Good job Daniel and the rest of the people that made SPUSC 2010 a success!!

➤ Not at this time.

➤ I appreciate the need to give the vendors some speaking space at SPUSC but I'm not sure they were appropriate to label as 'key note' speakers.
  o Some of the speakers were a little lack-lustre and didn't quite deliver what was promised in the abstracts. However, most were really good. I enjoyed the presentations from UNSW academic staff. Overall, it was evident that a lot of effort went into the program and it was slick and well planned. It will be hard to beat and the organising team should be congratulated. Well done!

➤ I am encouraged to be a presenter for a breakout session for next SPUSC. Congratulations on a splendid conference.

➤ Information regarding the conference was not clear or not enough information about the conference was published.

➤ Had a great time and loved the UNSW campus - great venue!!!

➤ Staff were fantastic, good social events, thanks very much for hosting.

➤ This was my first SPUSC. I thought it was well organised and of a high standard. I was impressed - well done to all those involved!
The conference was full on for 4 days. While some time out would have been good, it was too interesting to miss anything. Thank you to all. It was a great SPUSC.

Obviously a lot of time went into the planning of this event - it is unfortunate that the main thing I will remember is the poor transport.

What did you do to the weather!

Had a fun time but just felt the content was a bit week, and a large percentage of the speakers were talking at completely the wrong level, spending the first half (or more) of their talk on explaining things that most of the audience would take as read, or just over generalising.

Yeah Daniel Dos Santos was a legend.

Thank you, everyone obviously put in a huge effort organising and keeping the conference running smoothly.

It was a well organised and presented conference.

I felt there were too many sponsor/vendor sessions. I had booked a flight home on Thursday afternoon because the program said the conference would finish at 1pm with lunch to follow. Because of the overrun I had to leave at 1.40 before the conference end to get to the airport in time to catch my flight. Other delegates where in the same situation. I was disappointed there was no SPUSC photo or garment. I have one from each previous year I have attended. I was also disappointed that we were very much on our own after the welcome function. First time in a strange city with no idea how to get a cab back to my hotel. Calling a cab does not usually result in one turning up if it is a reasonably short trip!

Thanks so much, a great event!

Well run & managed, Daniel & the team did an excellent job keeping everyone happy & organising the event.

Good job.

Excellent work.

I thought there were a lot of talks from Vendors; I would prefer to hear about what is happening in other Uni's, their struggles and triumphs and how we can learn from each other.

Of all the agendas presented, one particular agenda “Stereotypes and earnings – hair colour matters” which it does not digest well with me. I feel it was discriminatory of beauty and the beast. Otherwise, all in whole it was very knowledgeable, fantastic and entertaining in terms of “Crossing the Ditch” On behalf of The Papua New Guinea University Of Technology, ICT (information and communication) department and myself, I acknowledge and thank you, Mr. Daniel Dos Santos (chairman) and the
organizing committee for such a wonderful event of the 21st century. Merry Christmas to you all.

- Had a great time and got a lot of useful information.
- Nope. Loved the whole thing.