Authenticated Network Service set up instructions for Windows 7

To access the UNSW University Wide Network and the internet through Authenticated Network Service, you need to simply connect your computer to the network port in your room and log into the portal to register. Outlined below are instructions for setting up your Authenticated Network Service access using Windows 7.

What you will need to set up Authenticated Network Service on Windows 7
- A Windows compatible PC, running Windows 7
- An installed network card
- Your UNSW zID and zpass

Step 1

Open Network Connections by clicking the **Start** button, and then clicking **Control Panel**. In the search box, type **adapter**, and then, under **Network and Sharing Center**, click **View network connections**.
Step 2

Right-click **Local Area Connection** and then click **Properties**. 🙏 If you're prompted for an administrator password or confirmation, type your computer's administrator password or provide confirmation.

![Image of Local Area Connection settings]

Step 3

Click the **Networking** tab. Under **This connection uses the following items**, click on **Internet Protocol Version 4 (TCP/IPv4)**, and then click **Properties**.

![Image of Local Area Connection Properties]
Step 4

Ensure that **Obtain an IP address automatically** and **Obtain DNS server address automatically** are both selected. Then click **OK**

![Internet Protocol Version 4 (TCP/IPv4) Properties](image)

Step 5

Connect one end of the Ethernet cable (usually blue in colour) to the wall socket and the other end to your computer.

![Ethernet cable](image)

Wait up to 30 seconds then open up a web browser like Safari, Firefox, Chrome, Internet Explorer and go to any website. If your device does not have a web browser please contact the IT Service Centre (9385 1333) to manually register your device.
**Step 6**

You will be redirected to the Authenticated Network website where you will need to agree to the “Acceptable Use Policy” by clicking Accept.

![Image of the UNSW login page](image)

**Step 7**

To login enter your zID and zPass.

![Image of the UNSW login page](image)

If you do not have a zID and are a UNSW Global Student contact your residential office to arrange access.

If you do not have a zID but have an ‘a’ account (e.g. a8881234) please contact the IT Service Centre to register your device.

If you are having trouble with your zPass please go to the following website  
[https://www.it.unsw.edu.au/students/zpass/change_zpass.html](https://www.it.unsw.edu.au/students/zpass/change_zpass.html)
If you were successful the screen below will appear. Once you have successfully logged in wait about 30 seconds again, after this you are free to access the internet.

If you were unsuccessful you will see the screen below. Ensure you are using the correct zID and zPass and select 'Click here to try again'. If you still see the screen below, please contact the IT Service Centre.