Authenticated Network Service set up instructions for Windows XP

To access the UNSW University Wide Network and the internet through the Authenticated Network Service, you need to simply connect your computer to the network port in your room and log into the portal to register. Outlined below are instructions for setting up your Authenticated Network Service access using Windows XP:

What you will need to set up Authenticated Network Service on Windows XP:
- A Windows compatible PC, running Windows XP
- An installed network card
- Your UNSW zID and zpass

Set Up Instructions for Windows XP

Step 1

Go to Start -> Control Panel. If you are presented with the Category View shown below, switch to Classic View by clicking on “Switch to Classic View”
Step 2
Double-click on Network Connections

Step 3
Right click on Local Area Connection and select Properties
Step 4

Highlight TCP/IP then select Properties.

Step 5

Ensure that "Obtain an IP address automatically" and "Obtain DNS server address automatically" are both selected.

Click OK.
Step 6

Connect one end of the Ethernet cable (usually blue in colour) to the wall socket and the other end to your computer.

Wait up to 30 seconds then open a web browser like Safari, Firefox or Chrome and go to any website. If your device does not have a web browser please contact the IT Service Centre (9385 1333) to manually register your device.

Step 7

You will be redirected to the Authenticated Network website where you will need to agree to the “Acceptable Use Policy” by clicking Accept.
Step 8
To login enter your zID and zPass.

If you do not have a zID but have a ‘g’ account (e.g. g1234567) then contact your residential office.

If you do not have a zID but have an ‘a’ account (e.g. a1234567) then contact the IT Service Centre to register your device.

If you are having trouble with your zPass please go to the following website
https://www.it.unsw.edu.au/students/zpass/change_zpass.html

Step 9

If you were successful the screen below will appear. Once you have successfully logged in wait about 30 seconds again, after this you are free to access the internet.

If you were unsuccessful you will see the screen below. Ensure you are using the correct zID and zPass and select ‘Click here to try again’. If you still see the screen below, please contact the IT Service Centre.
AUTHENTICATION ERROR
Click here to try again.

Authentication failed for user name 'zXXXXXXXX'