



WHO'S SPAMMING WHO? Could it be you?

What is spam?

Spam is unsolicited email in the form of advertising, an email hoax or scam. Large volumes of Spam may occasionally "flood" the UNSW network to the point that it significantly slows down our data flow. Some well publicised examples include the "Nigerian" email scam, work-at-home scams,

weight loss advertising emails and get-rich-quick scams.

How are we protected?

Although Spam is an ever increasing Internet-wide problem, IT at UNSW has taken a number of steps to mitigate this threat. For example, we have deployed "black lists", anti-virus and spam tagging

scanners and our mail gateway rejects messages over 20 MB in size. However, some Spam may still enter our network.

What to do if you receive Spam

Never send personal or sensitive information such as your password, user ID, UniPass or

UniMail information, credit card number of similar types of data via email. Never click on links which are included within Spam emails. Simply don't respond to them. If you believe you have received Spam, please let us know so that we can alert others. Call us on x51333 or email us at servicedesk@unsw.edu.au